ChurchWiseAI Phone: a one-page summary for your board

ChurchWiseAI Phone is an AI assistant that answers your church's phone line, day and night, and also runs a chat assistant on your website. It gives callers your service times and address, takes prayer requests and messages, and passes them to your team. It is an AI, and it tells every caller so at the start of the call.

1. What it costs

- $79 a month for the Phone plan. No setup fee. Cancel anytime. Annual billing is $790 a year, which is two months free.
- It is a monthly subscription for the phone assistant and the website chat assistant. It is not a staff position and it does not replace one.
- What the money covers is the hours when nobody is at the desk. A week has 168 hours. Count the hours your office is open. The assistant answers in the rest of them: evenings, weekends, during services and whenever the office is closed.
- We have not compared this to a salary, because it does not do a person’s job. It takes the call and hands it to your people.

2. Safety and boundaries

- It says it is an AI. On English lines every call starts with "I’m an AI assistant."
- It is not a pastor, counselor, priest or therapist. It does not give pastoral counsel or medical, legal or financial advice. Its job is to listen briefly and connect the caller with your church’s own people.
- If a caller mentions suicide or self-harm, it tells them right away to call or text 988, stays on the call, and the ChurchWiseAI team is alerted. 988 works in the United States and Canada.
- If a caller describes abuse or domestic violence, it gives the national hotline information and encourages them to talk with your pastor when it is safe to do so.
- It does not promise secrecy. Calls may be transcribed and reviewed by authorized church staff. A prayer request marked confidential is restricted to your pastoral leadership.
- It does not pronounce blessings on its own authority. That is left to your pastor.
- It answers from the details your church gives it, such as hours, staff and beliefs.
- This describes how it is designed to behave. Please call the demo line and judge for yourselves.

3. How it protects volunteer and staff energy

- It handles what your team cannot get to: nights, weekends and the overflow. Your people stay focused on what only people can do.
- Routine questions such as service times and directions get answered without anyone leaving what they are doing.
- Prayer requests, messages and visitor details arrive written down, with call summaries and transcripts, and an email goes out to whoever needs to know.
- The conversations that matter still go to a person. The assistant is a bridge to your pastor and your care team, never a replacement for them.

> *“Having important information available 24/7 has been a tremendous help to our church and our community.”*
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> Martin Trejo, Santa Maria de Guadalupe Lutheran Church, Irving, Texas (Lutheran). Google review of ChurchWiseAI LTD, 2 October 2026.

Hear it before you decide: call the demo line, (469) 615-2221 (US) or (365) 825-4095 (Canada), or see churchwiseai.com/voice
Plan details: churchwiseai.com/pricing (prices as of November 2026)
Questions: hello@churchwiseai.com. ChurchWiseAI LTD.